

GOVERNMENT OF MIZORAM RURAL DEVELOPMENT & ADMINISTRATION DEPARTMENT

NOTIFICATION

Dated Aizawl, the 2nd June, 2025

No.: A.11016/1/23-RD(NREGS)pt : In supersession of this Department's Notification No.A.11016/1/23-RD(NREGS)pt dated 15th May, 2024 and in the interest of Public service, the Competent Authority is pleased to notify the revised "Guidelines on Human Resource Manual for Contractual Employees under MGNREGA" with immediate effect and until further order.

Sd/- R. ZARZOSANGA

Commr. & Secretary to the Govt. of Mizoram Rural Development & Administration Department

Memo No. A.11016/1/23-RD(NREGS)pt Copy to:-

Dated Aizawl, the 2nd June, 2025

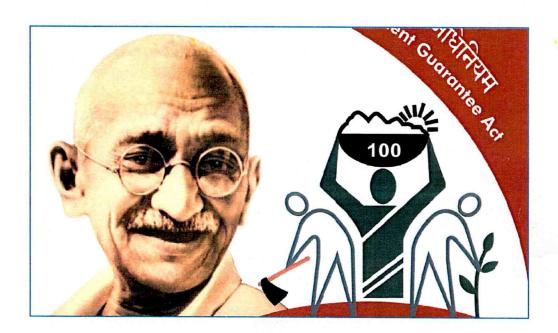
- 1. P.S. to Hon'ble Minister, Rural Development & Admn. Department.
- 2. P.S. to Commr. & Secretary, Rural Development & Admn. Department.
- 3. P.A. to Addl. Secretary, Rural Development & Admn. Department.
- 4. P.A. to Joint Secretary, Rural Development & Admn. Department.
- 5. Director, Rural Development Department.
- 6. All DPCs (MGNREGA), Mizoram for information.
- 7. All DPOs (MGNREGA), Mizoram for information.
- 8. Director, Social Audit Unit for information.
- 9 All BDOs/POs (MGNREGA), Mizoram for information.
- 10. Web Manager for uploading at website under MGNREGA.
- 11. Guard File.

(LIANHMINGTHANGI HMAR)

Under Secy. to the Govt. of Mizoram Rural Development & Administration Department



HUMAN RESOURCE MANUAL FOR CONTRACTUAL EMPLOYEES UNDER MGNREGA



RURAL DEVELOPMENT & ADMINISTRATION DEPARTMENT
GOVERNMENT OF MIZORAM
(MGNREGA STATE CELL)





Human Resource Manual for Contractual Employees under MGNREGA

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HUMAN RESOURCE MANUAL FOR CONTRACTUAL EMPLOYEES UNDER MGNREGA

Chapter 1

1.1 Purpose of the Manual

Any Act which aims to empower people and for which processes through which the objectives are met are as important as the results itself, has to handle its most critical asset - Human Resources, well. In such cases, the role of the 'staff', their motivations and attitudes towards work and community assume critical importance along with their knowledge and skills. A project like MGNREGA thus, has to invest in developing and operationalizing a Human Resource Development Policy which ensures retention and high morale of the staff.

Considering the number of employees working under MGNREGA, there require a Human Resource Development (HRD) manual to suggest policy framework and its implementation guideline for governance as well as meeting the requirement of Human Resource. The HRD manual is prepared to meet this objective.

1.2 Preamble

- a) The HR Policy would proactively contribute towards achieving the overall goals of MGNREGA Act by laying down principles, guidelines, and rules/norms to ensure smooth functioning of the contractual Staff.
- **b)** The HR Policy would encourage building of a shared vision of the project among all the project staff to ensure that their respective jobs are complementing each other.
- c) The Policy aims to build a culture of trust, transparency and integrity among all staff.

The State MGNREGA cell shall review the policies and procedures on a regular basis and reserves the right to amend, add or delete any policy or procedure stated in this manual at any time.

Chapter 2

2.1 Job Responsibility of different cadres employed under MGNREGA.

2.1.1 Village/Block Level:

Sl. No.	Designation	Duties	
1	Additional Programme Officer (APO) – Group A	 Shall be aware of all function and activities assigned to the Programme Officer for successful implementation of schemes under MGNREGA under his/her Block jurisdiction. Overall management of activities of Block Programme Management Unit. 	
		 On-site scheme inspection (including process and worksite Inspection) 	
ĎĒ, ų		 Establishment matters of Block Programme Management Unit staff 	



-	1	A. D. Chi.
		Petitions under RTI Act related to MGNREGA.
		Co-ordination with Financial Institutions.
	Barrier Control of Section 1	Fund management requisition of fund by
		Programme Officer, Village Council, Utilization
		Certificate of Programme Officer and Village
		Council.
		Documentation and finalization of success
	1	story in co-ordination with Block Social Audit
		Co-ordinator, VLAAs and Technical Assistants.
	The second of the later of	Any other work assigned by authority as and
		when required.
		 Co-ordination with Line Departments at Block
		and Village Level for successful
		implementation of scheme under convergence
		activities.
	•	
		Management of financial matter/issue related to the village/block
		to the village/block.
		Audit matters, co-ordination with audit firm
2	Accounts Assistant (AA)	and action taken report on audit. Management
2	Accounts Assistant (AA) -	of fund flow at the village/block level.
	Group B	 Court matter (related to MGNREGA)
		preparation of statement of facts, co-
		ordination with Village Councils and Rural
		Development, Government of Mizoram etc.
		Any other work assigned by the authority, as
		and when required.
		Administrative approval of scheme including
		record Keeping of estimates and updating of
		Scheme register (maintained Village Council
		Wise)
		Technical inspection of scheme (including
		process inspection and worksite
		management).
		Vetting of schemes of Villages and Block.
		Project preparation and implementation of
		schemes, Block Programme setup.
		Supervisor related matters.
	Art 1 and Beach special	Assist/guide CA/VLAAs for any data entry
_	Technical Assistant (TA) -	which is technical in nature (e.g., MB, Activities
3	Group B	and Scheme Entry etc.)
		 Preparation and updating of Labour Budget.
		 Compilation and finalization of Annual Action
	1 CO CO 120 CO 180	Plan.
		Shelf of schemes supervision and co- ordination.
	Maria La Maria	
		• Work site facility supervision work.
		Monitor functioning of Block Programme
		Management Unit.
		Assist/guide VLAAs in technical issues.



		*	Liaison with Line Departments at Village and
	2.5		Block level in technical matters for better co-
			ordination and successful implementation of
			scheme under convergence activities.
		*	Documentation of success stories created
			through MGNREGA.
		*	Preparation of prioritized list of works with
			likely cost/estimate.
		*	Any other works assigned by the authority, as
			and when required.
		*	Overall responsibility for MIS related issues
	Computer Assistant (CA)		within the Block including software
4	Computer Assistant (CA) -		management
	Group B	*	Any other works assigned by the authority,
			from time to time.
1		*	Helps in the preparation of Annual Action Plan.
			Helping/Aiding in taking of measurement of
	-		works in the field.
		*	Liaison with Line Departments at
			Block/Village level in technical matters, for
			better Co-ordination and successful
			implementation of scheme under convergence
			activities.
		*	Identification and categorization of number
			and nature of employment opportunities.
			Receipt of applications for registration.
		*	Identification and verification of applications
	Village Level		and registration of job seekers.
5	Administrative Assistant	1	Issue of Job Card.
	(VLAA) – GROUP C		Recording work demand by Job Card Holders.
		*	Intimation to applicant allotting dates of work
			and work site.
			Supervision and monitoring of works
		*	Assist/guide T.Es for any data entry which is
			technical in nature (e.g., MB, Activities, Scheme
			Entry, e-MR etc)
		*	Maintenance and updation of all types of
			statutory registers prescribed by MGNREGA
			Act.
		*	Any other work assigned by authority as and
			when required.
		**	Assisting Technical Assistant in all the technical matters.
6	Barefoot Technician (BFT)		
0	- GROUP C		Perform all the duties of VLAA when required.
1 2		**	Any other works assigned by authority as and when required.
7	Helper/Messenger		Multi-tasking.
/	Heiper/Messenger	*	
		**	Any other works assigned by authornes



2.1.2 District Level:

Sl. No.	Designation	Duties and Functions		
1	Additional Programme Officer (APO) – Group A	 Shall be aware of all function and activities assigned to the Programme Officer for Successful Implementation of Schemes under MGNREGA under his Block Jurisdiction. Overall management of activities of District Programme Management Unit. On Site Scheme Inspection (Including process and worksite Inspection). Establishment matters of District Employment Guarantee Scheme Unit (DEGSU). Petitions under RTI Act related to MGNREGA. Co-ordination with Financial Institutions. Documentation and finalization of success story in Co-ordination with Programme Officer and Block Social Audit Co-ordinator. Any other works assigned by the authority, from time to time. 		
2	Account Manager (AM) – Group A	 Fund management requisition of fund be District Programme Officer. Utilization Certificate of the Scheme at the District. Audit matters related to MGNREGA at the District. Any other work assigned by the authority, a 		
		 and when required. Overall responsibility for MIS related issues within the District. Implementation of NREGASoft at different PIA level and training of end-user of the software. Implementation and monitoring of e-MR and e-FMS Liaison with RD department of Mizoram regarding technical issues. MGNREGA database maintenance. Error detection and debugging within scope and escalation of problem to higher 		
3	MIS Nodal Officer – Group A	 authorities, if problem cannot be solved locally. Preparation of various reports for office monitoring and analysis. MIS data analysis. Convergence of BPL, RSBY and UID Database 		
		 with MGNREGA. Monitoring of MIS performance of Block, GP, and other line departments. Maintenance of IT Infrastructure of DEGSU. 		



		*	Any other work, assigned by authority as and when required.
		*	
		*	Technical approval of Scheme including
			Secure.
		*	Overall in-charge of all technical matter
			related to MGNREGA including Area app
	Works Manager -		Officer monitoring and inspection
4	Group A	*	Compilation of Annual Action Plan and Labou
	droup it		Budget received from the Blocks.
		*	Convergence of MGNREGA with other line
			department.
		*	Any other works assigned by the authority, a
			and when required.
		*	Assisting Work manager in all the technical
			related matters.
_	Tarket al Arcistant (TA)	*	Documentation of all MGNREGA related work
5	Technical Assistant (TA) -	7	at the District.
	Group B	*	Any other works assigned by the authority, a
			and when required.
		*	Assisting District MISNO to all the IT relate
	Computer Assistant (CA) -		matters at the District.
6	Group B	*	Any other works assigned by the authority, a
	droup B		and when required.
		*	Assisting Additional Programme Officer in a
		•	MGNREGA related matters.
7	Programme Assistant - Group B	*	File dealing with all the matter under
,		•	MGNREGA and any other works assigned b
	*		the authority, from time to time.
		*	Assisting Account Manager in all the account
		•	related matters
	Account Assistant – Group B		Maintaining cash book and all the accour
8		•	related vouchers and documents at th
U			District.
			_ 10 11 10 11
		*	Any other works assigned by the authority, a
			and when required.
9	Lower Division Clerk	· *	File dealing with all the matters related t
9	(LDC) – Group C		MGNREGA and any other works assigned b
			the authority, from time to time.
	Data Entwy Onesates	**	All the data entering related to MGNREGA a
10	Date Entry Operator		the District
	(DEO) – Group C	**	Any other works assigned to the authority, a
	-		and when required.
			Helps in the preparation of Annual Action Plan
		*	Helping/aiding in taking of measurement of
			works in the field.
11	VLAA – Group C	*	Liaison with Line Departments a
			Block/Village level in technical matters, for
			better co-ordination and successfu
			implementation of scheme under convergence



		 activities. Identification and categorization of number and nature of employment opportunities.
		Receipt of applications for registration.
		Identification and verification of Applications and registration of job seekers.
		❖ Issue of Job Card.
	-	Recording work demand by Job Card Holders.
		Intimation to applicant allotting dates of work and work site.
		Supervision and monitoring of works
		Assist/guide T.Es for any data entry which is technical in nature (e.g., MB, Activities, Scheme Entry, e-MR etc)
		Maintenance and updation of all types of statutory registers prescribed by MGNREGA Act.
		Any other work assigned by authority as and when required.
12	Helper/Messenger -	Multi-tasking.
14	Group D	Any other works assigned by authorities

2.1.3 State Level

Sl. No. Designation		Duties & Functions		
		 Overall responsibility for MIS related issues for the State. 		
		 To co-ordinate and assist in operationalization of MIS under MGNREGS 		
		 To assist in preparation of reports related to MIS under MGNREGS 		
		To actively support the initiative under the programme in the form of implementation of e-FMS, e-Musters and other functions connected with the MIS		
1	MIS Nodal Officer -	To co-ordinate the Pilot initiative under MGNREGS in the form of support provided to		
	Group A	the project for Biometric authentication and Aadhar seeding in MGNREGS in the State.		
		To manage, troubleshoot and address issues connected with management of data and database related to MIS		
		To develop and maintain a State Level database under the programme		
	Take to the second	Conduct/manage training and meeting		
		Workshop in different level. Liaison with various authorities to manage/		
		assist for overall progress of the programme.		
		Escalate issue with NIC, Delhi.		



		To discharge any other responsibilities that may be assigned from time to time for effective implementation of the programme.
		 Maintaining of Training related file. Maintaining inspection and monitoring reports of SQM Preparation of all types of Documentation
2	Works Manager - Group A	 under MGNREGA. Looking after the convergence activities under MGNREGA. Preparation and publishing of newsletter of State
3	Additional Programme Officer (APO) – Group A	File dealing with all matters under MGNREGA and any other works assigned by the authority from time to time.
4	Account Manager (AM) – Group A	 Fund management requisition of fund by MoRD. Utilization Certificate of the Scheme at the State. Audit matters related to MGNREGA at the State. Any other work assigned by the authority, a and when required.
5	Programme Assistant – Group B	File dealing with all matters under MGNREG, and any other works assigned by the authority from time to time.
6	Computer Analyst – Group B	 Assisting State MIS Nodal officer to all the I'related matters at the State Level. Any other works assigned by the authority, a and when required.
7	Date Entry Operator – Group C	Data entry related to MGNREGA and any other works assigned by the authority, from time t time.
8	Helper Messenger – Group D	 Multi-tasking. Any other works assigned by authorities

2.2 Prescribed staff strength under MGNREGA in Mizoram:

sl.no	Designation	Sanctioned strength	Remarks
1	Additional PO	1 each for State Cell/District/ Block	
1	Additional PO	& Zone	
2	MIS Nodal Officer	2 for State Cell & 1 for District	
3	Accounts Manager	1 for each for State Cell & District	
4	Works Manager	1 for each State Cell & District	10.00
		1 for State Cell	
		1 for each District	
5	Computer Assistant	1 each for Block/Zone with upto 40	Filling of the post will
		VECs	be done on actual
		2 each for Block/Zone with more	requirement of staff in



		than 40 VECs	the Districts and
6	Accounts Assistant	1 for each State Cell/ District/ Block & Zone	Blocks.
7	Programme Assistant	8 for State Cell 3 for each District 2 for each Block/Zone with more than 30 VECs 1 for each Block/Zone with upto 30 VECs	
8	Technical Assistant	As per para 2.3.2 of this manual	
9	DEO	1 for each District and Block	
10	LDC	1 for each District and State Cell	
11	VLAA	As per para 2.3.1 of this manual	
12	BFT	As per AMC	
13	Helper / Messenger	As per the 0.M No.11016/1/19 -RD (NREGS) dated 09.09.2024 as amended from time to time	

- 2.3 Classification of posts: There will be classification of post as i) Hard posting ii) Normal posting; and iii) Soft posting
- 2.3.1 The Office Memorandum No.A.12031/2/09-RD (NREGS) dated 10.02.2011, which delineate the distribution of Technical Assistants and Village Level Administrative Assistants will be read as the ratio for calculation of required Technical Assistant and VLAAs at the Village/Block level will be trifurcated based on the classification of post i.e. Hard, Normal and Soft.
- **2.3.2** The ratio for Technical Assistant will be 1:8 for Hard posting, 1:9 for Normal posting and 1:10 for Soft posting. And for the VLAAs, it will be 1:2 for Hard posting, 1:3 for the Normal posting and 1:5 for the Soft posting. State Government may post Technical Assistant at the State Cell as and when required
- 2.3.3 The Hard posting comprises of Chawngte R.D Block, Lungsen R.D Block, Tlabung R.D Block, Bunghmun R.D Block, Bungtlang South R.D Block, Tipa R.D Block, Sangau RD Block, Zawlnuam R.D Block (excluding Zawlnuam II) and any other remote places that may be specified by the Department from time to time. Normal posting shall be posting in all other Village/Block Headquarters other than hard and soft postings. The Soft posting comprises of Tlangnuam R.D Block, Aibawk R.D Block, Thingsulthliah R.D Block, Serchhip R.D Block, Thingdawl R.D Block and Bilkhawthlir R.D Block.

Chapter 3

Salary and Benefits - Components

3.1 Salary

The basic salary for each position will take into account applicable competencies, job responsibilities and current market trend (Public and Private sector) and most importantly, the



availability of fund. This is applicable to each employee. (Scale structure for each category of post is attached separately)

The unexhausted earned leave should be carried over to the next year and at time of leaving the Job/completion of tenure; she/he should be allowed to encash up to 300 days of her/his unexhausted earned leave, subject to fund availability. (As per the leave encashment formulae)

3.2 Deaths-cum-Retirement Gratuity

All contractual employees, with a minimum of three years of continuous service on the date of severance, shall be entitled to receive gratuity, calculated on the basis of the last salary drawn and at the rates and conditions mentioned below:

- a) On completion of 8 (eight) years' continuous service or more, but less than fifteen years' continuous service -1/2 of month's gross salary for each completed year of service.
- b) On or after completion of fifteen years' of continuous service -3/4 of month's gross salary for each completed year of service.
- c) The benefits under Death-cum-Retirement Gratuity shall not be accorded or granted to MGNREGA employees whose services have been terminated due to resignation, dismissal, removal etc.
- **d)** The dependent family/ relatives of member of MGNREGA employee dying in harness or who is retired on Medical Ground cannot claim for further appointment under MGNREGA
- e) Benefits under Deaths-cum-Retirement Gratuity shall be given to persons nominated by an employee as per declaration made by an employee in a format prescribed by the State Government

3.3 Increments

Increment may be provided/extended to all staff employed under MGNREGA at all Levels (State, District, Block and Village). The rate of increment shall be as decided by the Competent Authority from time to time.

Chapter 4

Leave facilities

The leave rules shall apply to all employees working at different levels under MGNREGA.

4.1 General Conditions

Leave is to be regarded as a privilege, and not as a right. It is allowed both in the interest of the employee and that of the organization. The employee cannot claim leave as an unqualified right.

The leave year runs from 1 January to 31 December i.e. as per the Calendar Year. An employee's claim for leave is regulated by the rules in force at the time the leave is applied for and granted.



An employee on leave shall not take up any other service or accept any temporary employment. Leave can be taken only in mutual consultation with his/her controlling authority. Any leave may be refused or revoked if the exigencies at work so require.

4.2 Leave procedure

Under normal circumstances, the leave applications should be duly approved by controlling authority prior to the commencement of leave. The leave request must be submitted in writing (it will be applied through digital platform **only**, after the on-line leave application platform is developed for MGNREGA staff)

4.3 Casual Leave

All contractual employees employed at all levels under MGNREGA are eligible of 8 days of Casual Leave in a calendar year subject to the approval of the appropriate authority.

4.4 Earned Leave

All contractual employees engaged under MGNREGA are eligible for Earned Leave of 30 days in a calendar year.

4.5 Medical Leave

All contractual employees engaged under MGNREGA are entitled to 10 days of Medical Leave. Any absence because of sickness must be notified to the authority and as early as is practically possible. A medical certificate by a Registered Medical Practitioner must support sickness absence.

The leave application along with the medical certificate should be submitted immediately upon resuming duty, for approval by the authority. Sick Leave cannot be carried forward under any circumstances.

4.6 Maternity Leave

All women employees will be eligible for continuous Maternity Leave of 180 days with full pay, for a maximum of two children. In the event of complications arising as a result of abortion or miscarriage, in keeping with the exigency, women staff would be granted 42 days leave with full pay. Such requests need to be supported by a medical certificates.

All women contractual employees under MGNREGA will be eligible for CCL (Child Care Leave) subject to the approval of appropriate authority, as per the extant rule of the regular employee under the State Government.

4.7 Paternity Leave

Male staff, within the first month of becoming a father, may avail Paternity Leave up to a maximum of 15 working days. This leave is permitted for a maximum of 2 children.



Chapter 5

Travel

5.1. TA/DA shall be paid for the journeys made by contractual staff for official duty only, and the rate of TA/DA shall be as per the entitlement prescribed in the O.M. No. A 11016/1/19 - RD (NREGS) Dt. 21.12.2020, and the subsequent amendments.

5.2 Compensation for lost or damaged personal property

The Department shall not be responsible for any loss or damage to the personal property of the employees during official travel.

Chapter 6

General Conditions of Service

6.1 Working hours: The hours of work of all MGNREGA Staff shall be as per the timing notified by the State Government from time to time.

6.2 Code of Conduct

- **6.2.1** The employees employed under MGNREGA are expected to conduct themselves with the objectives and principles of the department at all times.
- **6.2.2** During the course of their employment with the Department, the employees shall devote all of their professional time exclusively to the work assigned in their job description or such other duties assigned to them by the appropriate authority.
- **6.2.3** He/she will behave in a disciplined manner in all interactions with colleagues and Outsiders which will operate on basis of trust and mutual respect.
- **6.2.4** He/she will not indulge in any activities prejudicial to the interests and reputation of the Department. He/she will abide by all the Department rules and regulations.
- **6.2.5** He/she will show respect to the dignity of all colleagues, particularly women, minorities, differently-abled and other marginalized groups. He/she shall not use authority to undermine a colleague's sense of pride or dignity.
- **6.2.6** He/she will show due frugality in the matter on use of all resources (funds and assets) at their Disposal.

6.3 Transfer and Posting:

- 6.3.1 Tenure of posting at the State, District and Block shall be as shown here under:
- **6.3.2** The Tenure of posting exempting to any post in general shall not exceed 5 years at the Block/Districts, except in the case where there is no other to relieve such officer on the ground of his/her special qualities of performance.



- **6.3.3** The minimum tenure of posting of **Group A**, **B** and **C** employees to any duty post shall be 2(two) year except in the case of the incumbent is required to be placed under suspension or who has to be transferred on ground of disciplinary proceedings against him/her before completion of 2 (two) year service. Nevertheless, the transfer and posting of Group C employees shall be initiated, only within the Rural Development Blocks of the mother District.
- 6.3.4 The normal tenure of posting in a hard posting place shall be 2 (two) years.
- **6.3.5** Any employee who is posted in hard posting place shall not be retained for more than 2(two) years tenure in the same station except with his own consent.
- **6.3.6 General Principles**: Posting of MGNREGA Staff at the District and Block shall be determined as below:-
- **6.3.7** There shall be job-wise and station-wise rotational transfer of officers irrespective of gender.
- **6.3.8** No employee shall be posted to the remote and same hard posting place for 2(two) consecutive tenure except with the consent of the officer.
- **6.3.9** There shall be Inter-District transfer/Inter-Block Transfer of employees except for Group D employees, within the under mentioned Zones:-
- 1) Zone I (State Cell, Aizawl, Kolasib, Saitual & Mamit Districts)
- 2) Zone II (Champhai & Khawzawl Districts).
- 3) Zone III (Siaha & Lawngtlai Districts).
- 4) Zone IV (Lunglei, Hnahthial & Serchhip Districts).
- **6.3.10** All Group A employees are liable for transfer throughout the State. Further, Inter-Zone transfer of Group B and C can be done with the consent of the staff concerned or with prior approval of the Government.
- **6.3.11**. The transfer of employees within the district is permissible purely on the interest of scheme implementation, and as per the guidelines laid out from time to time.

6.4 Changes in personal particulars

6.4.1 Any change in address, telephone numbers, marital status, educational or professional attainments, etc. recorded with the District/Block should be duly informed in writing to the concerned authority, and approval be taken

6.5 Hospitality

6.5.1 No employee of the Department should, either directly or indirectly, accept any gifts, reward or benefit from any person or organization with whom he/she has or might have official dealings concerned with the Department's affairs.



6.5.2 A hospitality of business nature in the interest of the foundation, e.g. to attend the conferences, trade exhibitions, equipment demonstrations, etc. involving free travel and accommodation may be accepted only with the prior permission of the appropriate authority.

7. Power to relax

Where the Government in Rural Development Department is of the opinion that it is necessary or expedient so to do, it may, by order, for reasons to be recorded in writing, relax any of the provisions of these manual.

8. Repeals and Saving:

Any Order/OM/Notification issued by the Rural Development Department which contravenes with the matter/subject highlighted in this manual shall stand modified to the extent indicated in the above paragraphs.

Any decision that has been made, pertaining to the subject highlighted in this Manual and approved by the Government in Rural Development Department before the commencement of these Manual, in any manner other those specified in these rules, shall not be invalidated after the coming into force of these Manual.

9. Interpretation

If any question arises relating to the interpretation of these rules, it shall be decided by the Government in Rural Development Department.